



Claim Specialist - Equine
Any Office Location



CORE
SPECIALTY

THE CORE SPECIALTY ADVANTAGE

Core Specialty offers a diversified range of property and casualty insurance products for small to mid-sized businesses. From underwriting offices spanning the U.S., the Company focuses on niche markets, local distribution, and superior underwriting knowledge, offering traditional as well as innovative insurance solutions to meet the needs of its customers and brokers. Core Specialty is an insurance holding company operating through StarStone Specialty Insurance Company, a U.S. excess and surplus lines insurer, and StarStone National Insurance Company, a U.S. admitted markets insurer. The Company is rated A- (Excellent) by AM Best.

CONTACT US

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Essential Duties and Responsibilities:

(Position based in any of Core Specialty Office Locations)

Direct handling of Equine Claims.

Key Accountabilities/Deliverables:

- Ensure compliance with established claim handling guidelines regarding coverage, investigation, evaluation, and resolution of claims.
- Gather and analyze information necessary to make an accurate evaluation of the claim by delivering effective resolution of claims, make decisions within established authority levels and identify potential issues.
- Maintain accurate system data and documentation by collecting, recording, analyzing, and summarizing information.
- Work with external customers to address questions, resolve problems and maintain rapport.
- Create innovative and effective approaches and solutions that have a positive impact on business results and delivers superior claim services.
- Direct and monitor assignments to experts and outside counsel.
- Participate in special projects or assist other team members as needed.
- In addition to the above key responsibilities, may be required to undertake other duties from time to time as the Company may reasonably require.

Technical Knowledge and Understanding:

- Computer skills – good working knowledge of MS Office
- Previously utilized an electronic claim system
- Possess valid adjuster license
- Successful completion of insurance courses or industry designations
- Strong emphasis on customer service and agency relations
- Ability to negotiate and be persuasive
- Possess strong communication and leadership skills
- Ability to negotiate and be persuasive
- Ability to work in a team environment
- Ability to simplify, analyze and explain complex issues
- Ability to be able to review processes and determine opportunities for improvement
- Ability to work at both an overview and detailed level
- Ability to effectively manage time, manage projects, meet deadlines and prioritize

Experience:

- College degree preferred
- Equine Industry knowledge preferred
- A minimum of 5 years' experience in equine, livestock, or farm insurance claims
- Possess a detailed understanding of good faith claims handling.
- Have working knowledge of state specific claim handling guidelines and legal principles as they pertain to equine insurance.

At Core Specialty we believe that our employees are our most important asset. Helping our employees and their families achieve and maintain good health – physical, emotional, and financial – is the reason Core Specialty offers extremely rich and affordable benefits including, but not limited to medical, dental, vision, and life insurances; short and long-term disability; a Company-match of 100% of a 6% contribution 401(k) plan; an Employee Assistance Plan; Health Savings Account, Flexible Spending Account, Health Reimbursement Account, and gym reimbursement.