



IT Service Management Leader
Morristown, NJ



CORE
SPECIALTY

THE CORE SPECIALTY ADVANTAGE

Core Specialty offers a diversified range of property and casualty insurance products for small to mid-sized businesses. From underwriting offices spanning the U.S., the Company focuses on niche markets, local distribution, and superior underwriting knowledge, offering traditional as well as innovative insurance solutions to meet the needs of its customers and brokers. Core Specialty is an insurance holding company operating through StarStone Specialty Insurance Company, a U.S. excess and surplus lines insurer, and StarStone National Insurance Company, a U.S. admitted markets insurer. The Company is rated A- (Excellent) by AM Best.

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Essential Duties and Responsibilities: (Position based in Morristown, NJ)

Lead the IT Service Management function within Core Specialty

Key Accountabilities/Deliverables:

- Manage, lead and mentor IT members in all areas of technology to ensure that IT meets the needs of the Organization
- Inspire and foster an environment of cooperation among different departments and vendors
- Execute select strategic innovation initiatives as directed by the Chief Information Officer and Head of IT Operations
- Ensure effective and consistent IT deliverables and services such that the department meet their overall objectives
- Ensure that the performance and availability of applications meet the organizations needs
- Ensure that projects are implemented on time and on budget
- Ensure that all regulatory and auditing guidelines are followed and solid IT practices are implemented
- Responsible for monitoring activities and costs, as well as developing and maintaining corporate policies and standards aimed at minimizing costs related to the acquisition, implementation and operations of IT systems and applications.
- Tie business strategic goals to IT deliverables, projects and processes
- Analyze ROI and cost effectiveness of IT
- Collaborates with senior IT leadership to develop IT solutions supporting new business models and opportunities that respond to market demands.
- Creates effective partnerships with strategic IT partners, consulting services and outsourcing vendors.
- Directs the continuous and secure operation, administration and maintenance of the corporate computing environment. Ensures that the IT group provides outstanding customer service, support and service availability.

Technical Knowledge and Understanding:

- Thorough understanding of financial services information technology, experience deploying and upgrading systems and applications
- ITIL certified

Experience:

- 20 years' experience in all aspects of IT including Infrastructure, SDLC, project management, ITIL

At Core Specialty we believe that our employees are our most important asset. Helping our employees and their families achieve and maintain good health – physical, emotional, and financial – is the reason Core Specialty offers extremely rich and affordable benefits including, but not limited to medical, dental, vision, and life insurances; short and long-term

disability; a Company-match of 100% of a 6% contribution 401(k) plan; an Employee Assistance Plan; Health Savings Account, Flexible Spending Account, Health Reimbursement Account, and gym reimbursement.