



Head of Quality Assurance
Morristown, NJ



CORE
SPECIALTY

THE CORE SPECIALTY ADVANTAGE

Core Specialty offers a diversified range of property and casualty insurance products for small to mid-sized businesses. From underwriting offices spanning the U.S., the Company focuses on niche markets, local distribution, and superior underwriting knowledge, offering traditional as well as innovative insurance solutions to meet the needs of its customers and brokers. Core Specialty is an insurance holding company operating through StarStone Specialty Insurance Company, a U.S. excess and surplus lines insurer, and StarStone National Insurance Company, a U.S. admitted markets insurer. The Company is rated A- (Excellent) by AM Best.

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Essential Duties and Responsibilities: (Position based in Morristown, NJ)

As the Head of Quality Assurance, you will oversee and manage all activities of quality assurance teams. The Head of Quality Assurance develops the departmental vision and builds the departmental culture and work standards. You will be owning all technology and new business solution services (Workday, Duck Creek and Genpact) quality services and testing followed by Data Quality Assurance and continuously support.

Key Accountabilities/Deliverables:

- Develops a quality assurance staff by recruiting, selecting, orienting, and training employees.
- Manages quality assurance staff.
- Ensures quality by planning, monitoring, and appraising job results.
- Have strong technical skills, both functional and non-functional, manual and automation, ideally in a continuous delivery environment.
- Manages a QA delivery process with third party vendors.
- Manage a team of SQA specialists (employees and/or contractors) in the performance of SQA related activities.
- Establish and maintain test automation infrastructure that promotes a more efficient SDLC between development and quality assurance.
- Lead test engineering, customer complaint investigation, quality assurance and technical literature in a regulated environment.
- Learn quickly and make effective contributions to projects in a short time span.
- Define test strategies.
- Review, identify gaps and provide feedback on others test strategies.
- Influence cross-solution test strategies.
- Lead the adoption of solution-wide test design principles.
- Define, prioritize, and lead the development of effective tests/checks across the team.
- Participate in the hiring process with active involvement in recruitment events and interview processes.
- Communicate test strategy to external stakeholders.
- Explain risks based on the impact assessment to non-technical stakeholders.
- Act as subject matter testing expert on projects.
- Encourage and embody teamwork at all levels.
- Lead teams to build a learning culture.
- Support management in creating self-managing and self-improving teams through an active retrospective process.

Technical Knowledge and Understanding:

- Leadership
- Strong written and verbal communication skills
- Analytic skills
- Collaboration skills
- Product management skills
- QA process skills
- Computer knowledge and skills

Experience:

- Bachelor's degree in Engineering, Engineering Management, Computer Science, Information Systems or other related disciplines.
- Agile Experience is preferred.
- Web services and API testing experience.
- Knowledge of basic SQL.
- Experience with Continuous Integration build/deploy technologies and tools.
- Experience with relational and document-oriented databases.
- Experience with - JIRA.
- Understanding of cloud application architecture and concepts.
- A minimum of 15 years software testing experience.
- A minimum of 4 years QA testing leadership experience.

At Core Specialty we believe that our employees are our most important asset. Helping our employees and their families achieve and maintain good health – physical, emotional, and financial – is the reason Core Specialty offers extremely rich and affordable benefits including, but not limited to medical, dental, vision, and life insurances; short and long-term disability; a Company-match of 100% of a 6% contribution 401(k) plan; an Employee Assistance Plan; Health Savings Account, Flexible Spending Account, Health Reimbursement Account, and gym reimbursement.