



**Claims Auditor – Workers
Comp
Chicago, Cincinnati, Seattle**



**CORE
SPECIALTY**

THE CORE SPECIALTY ADVANTAGE

Core Specialty offers a diversified range of property and casualty insurance products for small to mid-sized businesses. From underwriting offices spanning the U.S., the Company focuses on niche markets, local distribution, and superior underwriting knowledge, offering traditional as well as innovative insurance solutions to meet the needs of its customers and brokers. Core Specialty is an insurance holding company operating through StarStone Specialty Insurance Company, a U.S. excess and surplus lines insurer, and StarStone National Insurance Company, a U.S. admitted markets insurer. The Company is rated A- (Excellent) by AM Best.

CONTACT US

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CORE SPECIALTY

Essential Duties and Responsibilities:

(Position based can be based in Chicago, Cincinnati or Seattle)

Provide oversight to claims portfolios handled by Third Party Administrators ("TPAs") and address all claim issues by gathering information necessary to make informed and responsible decisions to bring claims to appropriate resolution.

Key Accountabilities/Deliverables:

- Provide oversight on workers' compensation claim portfolios handled by TPAs.
- Create innovative and effective approaches and solutions that have a positive impact on business results and delivers superior claim services that positively impact profitability.
- Investigate, evaluate, negotiate and adjudicate highly complex claims within authority and in a manner that consistently meets or exceeds Core Specialties Best Claim Handling practices.
- Gather and analyze information necessary to make an accurate evaluation of the claim by delivering effective resolution of claims, make decision within established authority levels and identify settlement issues.
- Work with external customers to address questions, resolve problems and maintain rapport. Represent Core Specialty at customer meetings including account installations, file reviews and account stewardship meetings.
- Work with internal customers in support of the marketing, underwriting and loss control functions. This includes periodic account management meeting attendance and completing forms/reports (large loss, distressed, and claim status).
- In addition to the above key responsibilities, may be required to undertake other duties from time to time as the Company may reasonably require.

Technical Knowledge and Understanding:

- Detailed understanding of good faith claims handling.
- Working knowledge of State specific Claims Handling Guidelines
- General understanding of legal principles as they pertain to insurance claims.

Experience:

- Bachelor's degree or relevant experience
- 5+ years of experience handling Workers Comp Claims
- TPA oversight experience
- Experience in claims systems

At Core Specialty we believe that our employees are our most important asset. Helping our employees and their families achieve and maintain good health – physical, emotional, and financial – is the reason Core Specialty offers extremely rich and affordable benefits including, but not limited to medical, dental, vision, and life insurances; short and long-term disability; a Company-match of 100% of a 6% contribution 401(k) plan; an Employee Assistance Plan; Health Savings Account, Flexible Spending Account, Health Reimbursement Account, and gym reimbursement.